



# Marie-Claude Lapalme

## Principal

**Contact:**

Marie-  
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**Education:**

- UCLA, Anderson School of Management
- McGill University

**Certifications:**

- The Coaches Training Institute
- Neuroleadership Group
- Ken Blanchard Coaching
- Booth 360 Degree Feedback
- Conversational Intelligence (CIQ)
- Birkman
- Insync Training

**Selected Clients:**

- PSP Investments, Fairstone, bBEHAVIOUR Interactive, Credit Institute of Canada

Marie-Claude Lapalme works with leaders and teams in major global organizations to tap into their full potential, maximize their impact on the organization's objectives and lead effectively in an environment in constant transformation.

Relying on her extensive international experience, she works in diverse cultural environments in both French and English. For example, she has trained leaders at Handicap International Haiti to acquire coaching skills, coached leaders in France, the Caribbean, in addition to Canada and the US. Her clients span a variety of sectors including financial services, technology and retail.

Her approach is based on the belief that sustainable performance within an ever-changing organizational context requires challenging perspectives, eliminating barriers to collaboration and agility in leadership.

She holds an MBA from the University of California, Los Angeles and a BComm from McGill University. She is trained as a coach from the Coaches Training Institute and the Neuroleadership Group. Marie-Claude previously held leadership roles in a global executive development organization and in the software industry in Silicon Valley.

Marie-Claude lives in Portugal with her husband and daughter.

